Smart Router connection guide

optimum.

Version D-Link 1.1

Introduction

This guide will take you through three sections to get your laptops, mobile phones, tablets and other devices connected wirelessly. Complete every step within each section before moving on to the next section.

Sections:

1 Connect your Smart Router

2 Set up your wireless home network

3 Connect your wireless devices to your home network

Write your new WiFi name (SSID) and password/pin on this sticker and keep it somewhere safe.

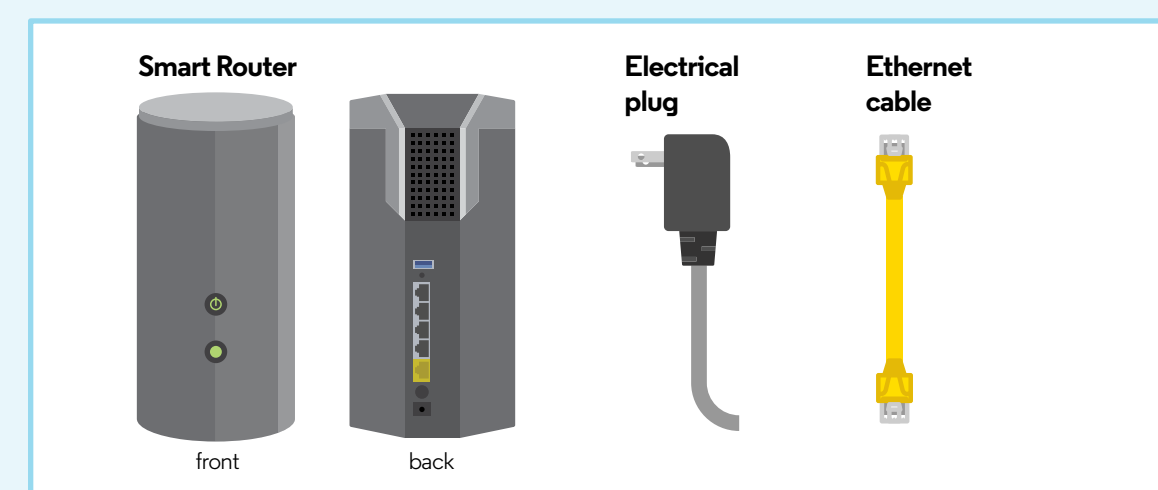**router.optimum.net**
optimum.
WiFi name (SSID): _____
Password/pin: _____

Optimum ID: _____
Optimum ID Password: _____
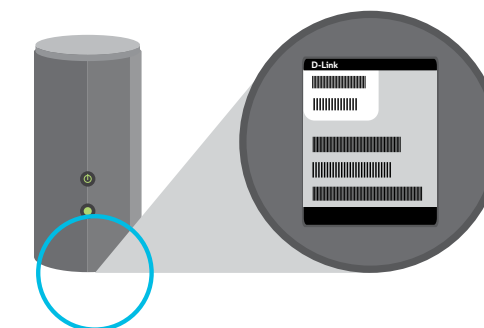If you need to create or recover an Optimum ID go to **optimum.net/idinfo.**

Do you have all these parts?

Smart Router
front   back

Electrical plug

Ethernet cable

You'll need the default WiFi name (SSID) and password/pin found on the bottom of your Smart Router as shown.

If you're replacing an existing router, use your current WiFi name (SSID) and password/pin to set up your new Smart Router. Your devices should automatically connect.

We're here to help. Reach us 24/7:

- optimum.net/support
- Explore Optimum Channel 900 and Optimum Channel 14
- optimum.net/chat
- optimum.net/emailus

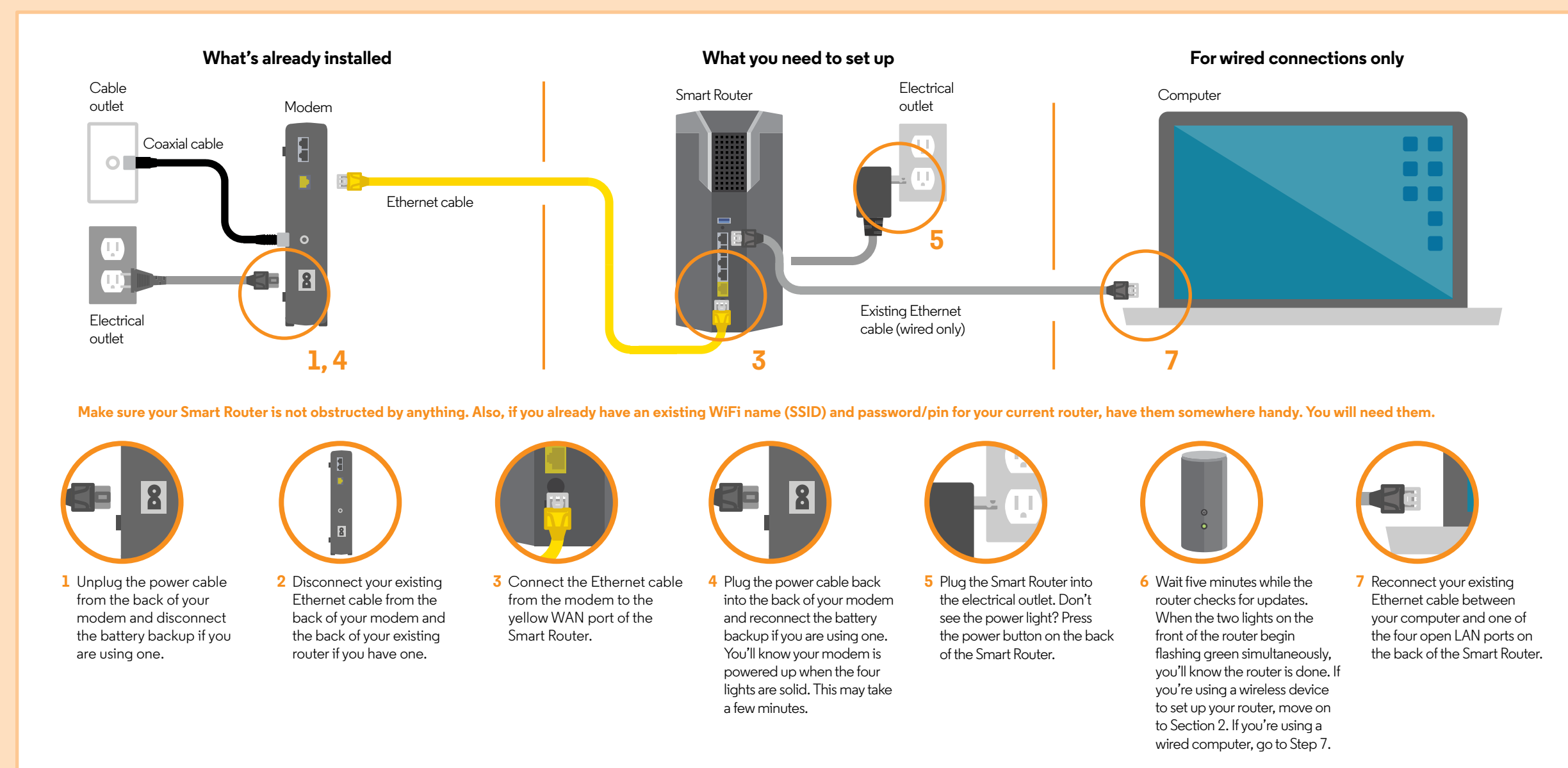- 1-866-684-4688
- facebook.com/Optimum
- twitter.com/OptimumHelp
- youtube.com/Optimum

Section 1 — Connect your Smart Router

What's already installed

Cable outlet
Modem
Coaxial cable
Ethernet cable
Electrical outlet

1, 4

What you need to set up

Smart Router
Electrical outlet

5

Existing Ethernet cable (wired only)

3

For wired connections only

Computer

7

Make sure your Smart Router is not obstructed by anything. Also, if you already have an existing WiFi name (SSID) and password/pin for your current router, have them somewhere handy. You will need them.

1 Unplug the power cable from the back of your modem and disconnect the battery backup if you are using one.

2 Disconnect your existing Ethernet cable from the back of your modem and the back of your existing router if you have one.

3 Connect the Ethernet cable from the modem to the yellow WAN port of the Smart Router.

4 Plug the power cable back into the back of your modem and reconnect the battery backup if you are using one. You'll know your modem is powered up when the four lights are solid. This may take a few minutes.

5 Plug the Smart Router into the electrical outlet. Don't see the power light? Press the power button on the back of the Smart Router.

6 Wait five minutes while the router checks for updates. When the two lights on the front of the router begin flashing green simultaneously, you'll know the router is done. If you're using a wireless device to set up your router, move on to Section 2. If you're using a wired computer, go to Step 7.

7 Reconnect your existing Ethernet cable between your computer and one of the four open LAN ports on the back of the Smart Router.

Section 2 — Set up your wireless home network

1 If you're setting up your wireless network using a wired connection, move on to Step 2.
If you're setting up your wireless network using a wireless laptop, computer or device, go to the WiFi settings on your computer or device (examples below) and select your default WiFi name (SSID).

PC   **Mac**

2 Close out of any pop-up windows if they appear. Then open your web browser (examples below).

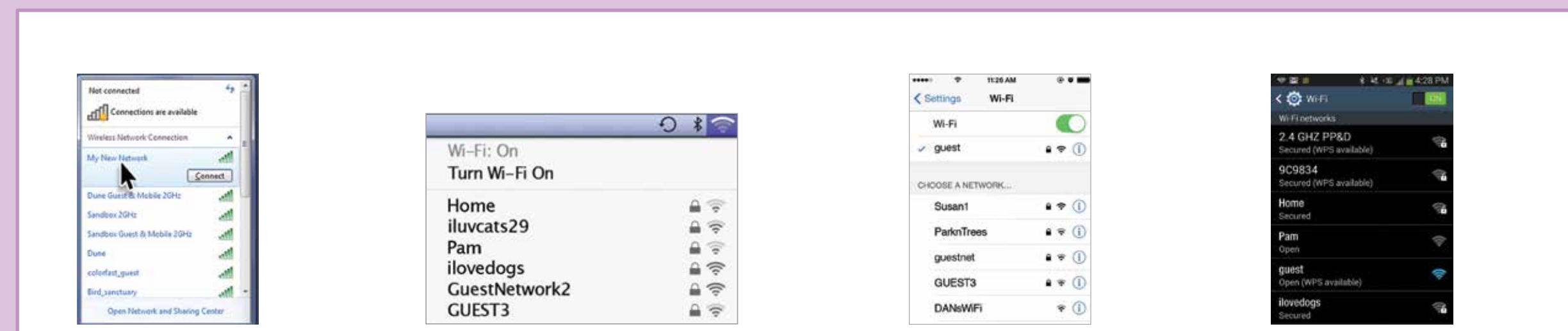Google Chrome   Safari   Firefox   Internet Explorer (Version 8.0 or higher)

3 You'll be automatically directed to this page. If it doesn't automatically load, go to router.optimum.net. Follow the on-screen instructions for establishing a WiFi name (SSID) and password/pin.

If you're replacing a previous router, use your previous router's WiFi name (SSID) and password/pin to automatically keep your devices connected.

Write down your new WiFi name (SSID) and password/pin on the sticker above.

Section 3 — Connect your wireless devices to your home network

You're now ready to enjoy the best wireless internet experience in your home. This section shows the most common WiFi connections to help you set up all of your devices on your home network.

PC (Windows):
1 Select the WiFi icon in the system tray on the bottom right corner of your PC's screen.
2 Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

Mac:
1 Select the WiFi icon in the menu bar on the top right corner of your screen.
2 Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

iPhone/iPad:
1 Go to Settings and slide the WiFi button to ON.
2 Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

Android devices (may vary depending on model):
1 Go to Settings and select WiFi.
2 Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

You're now wirelessly connected to the internet.
Important reminder: If you changed your WiFi name (SSID) and/or password/pin at router.optimum.net, you will have to reconnect all of your wireless devices to your home network using the updated WiFi name (SSID) and password/pin.

Manage your home network

Adjust your settings

At router.optimum.net you can see which devices are connected, personalize your WiFi name (SSID), change your network password/pin, settings and more — anytime.

Optimum ID

You will need to sign in to your Optimum account using your Optimum ID and password.

If you need to create an Optimum ID or recover an existing Optimum ID or password go to optimum.net/idinfo, Channel 903 or Explore Optimum Channel 900.

A few tips to keep in mind

Having trouble connecting? Try these steps:
1 Make sure all your cord connections are tightly secured.
2 Make sure your Smart Router is standing upright.
3 Reboot instructions for modem and Smart Router:
- Unplug the power from your modem. If you are using a battery backup, you'll also need to disconnect it from the modem.
- Unplug the power from your Smart Router.
- Plug the modem back in and wait until it has fully restarted. This can take up to a few minutes. If you are using a battery backup, reconnect it to the modem.
- Plug the Smart Router back in and wait 30 seconds. Now check your internet connection by opening a web browser.